

TAXIS

DTC's taxi service remains the foundation of its mobility operations, providing reliable and sustainable transport across Dubai and the wider UAE. As of 31 December 2025, DTC operated 6,217 taxis, the largest fleet in Dubai, with 91% of those taxis hybrid or electric. Fleet growth was driven predominately by the addition of new licences.

Operational efficiency continued to improve, supported by an enhanced driver-to-vehicle ratio and technology integration. Although the overall utilisation rate declined slightly to 81.2% due to fleet expansion, utilisation during peak hours increased, reflecting stronger demand management and route optimisation. Average revenue per trip grew by 3% year-on-year to AED 41, driven by tariff adjustments and improved trip efficiency.

The total number of taxi trips increased 8.4% year-on-year to 51.7 million, reflecting higher passenger volumes and network expansion. DTC's airport segment continued to perform strongly, with 5.5 million airport taxi trips, up 2% from the previous year.

Dubai Taxi Company's taxi service is split across four main offerings:

Commission Taxi Service

Available for all journeys starting in Dubai, serving key locations across the city and UAE. DTC is the only operator authorised for pick-ups at Dubai Airports and Port Rashid.

6,217 taxis



People of Determination Taxi Service

Specialised taxis equipped for passengers with mobility and medical needs, featuring wheelchair lifts and accessibility systems.

27 dedicated taxis



Families and Ladies Taxi Service

A fleet dedicated exclusively to women and families, identifiable by pink roof tops, operating at airports, malls, and key destinations.

114 dedicated taxis



Airport Taxis

Dedicated airport and seaport taxis providing direct travel from Dubai Airports and Port Rashid to any destination across the Emirates.

700 airport taxis



The Company's taxi operations are supported by Franchise Agreements with the Roads and Transport Authority (RTA), under which DTC pays a fixed monthly franchise fee per vehicle. Each taxi is fitted with cameras, telematics, and smart systems that enhance safety, compliance, and real-time operational visibility.

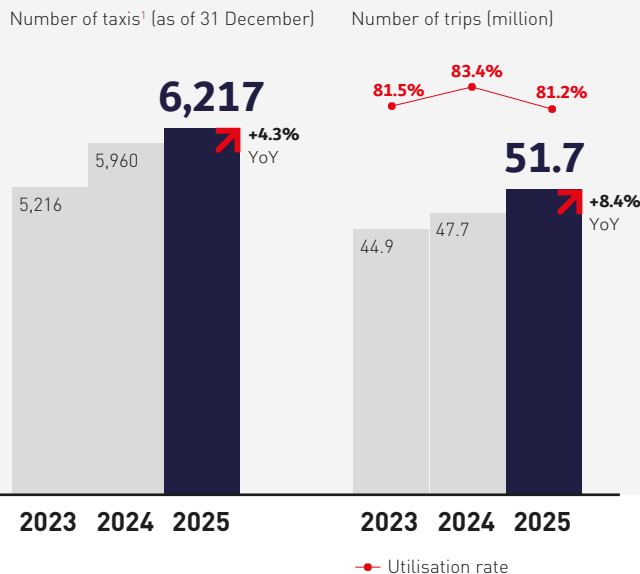
Collaboration with Network International to enhance in-taxi and in-app payment systems.

Exclusive five-year partnership with Dubai Airports to serve DXB and DWC.

Deployment of 200 BYD SEAL all-electric taxis in partnership with Al-Futtaim Electric Mobility.

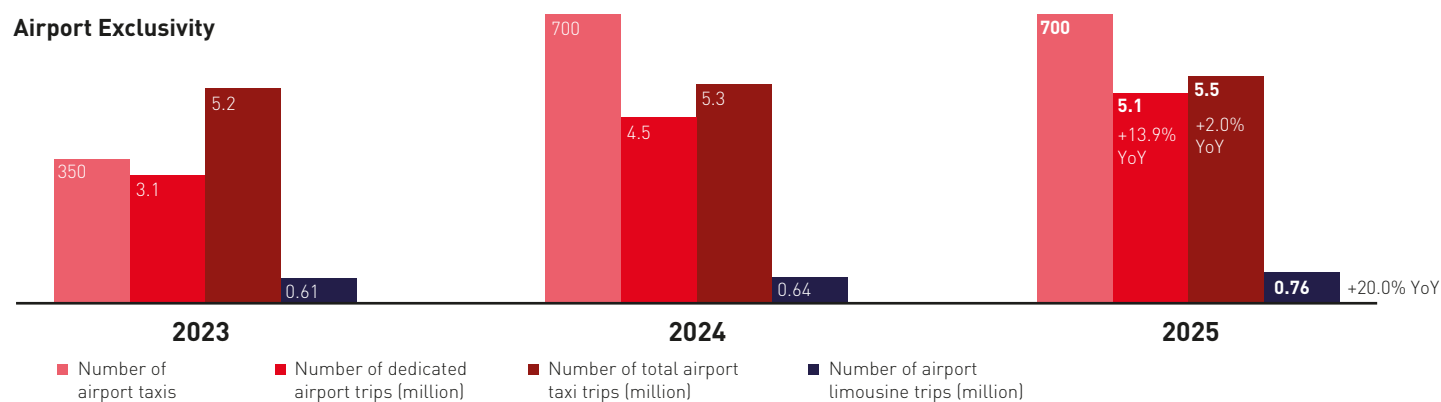
Integration of 700 airport taxis into the Bolt e-hailing platform, improving booking efficiency and accessibility.

Taxi Performance



	2023	2024	2025	Change (YoY)
Average revenue per trip (AED)	38.1	40.2	41.3	+2.7%
Average number of daily trips per operating taxi	29.0	28.2	28.2	-
Average number of daily trips per total taxi	23.6	23.5	22.9	-2.6%

Airport Exclusivity



¹ Does not include additional 5% backup fleet for maintenance purposes