

OVERVIEW

- Strategic Review
- Operational Review
- Financial Review
- Sustainability Review
- Corporate Governance Report
- Financial Statements
- Appendix

OUR JOURNEY

1994-1997

Foundation and Early Growth

- 1994** **Established** by Emiri decree of His Highness Sheikh Maktoum bin Rashid Al Maktoum to operate a taxi fleet in Dubai.
- 1995** Commenced operations with **221 taxis**.
- 1996** Opened **first driver training centre** and vehicle maintenance workshop.
- 1997** Began exclusive transport services at **Dubai International Airport**.

2017-2019

Innovation and Digital Transformation

- 2017** Introduced **Tesla electric vehicles** to the limousine segment.
- 2019** Launched the **DTC App** for limousine bookings and entered e-hailing partnership with Hala.



2025

- Secured five-year exclusivity at **Dubai Airports**
- Advanced fleet electrification with **435 new electric taxis** and **200-350+ planned EV chargers**
- Expanded **digital ecosystem** through AI and cloud partnerships

1+ billion customers transported since the foundation

7+ million trips completed through Bolt

- 2007** **Launched hybrid vehicle transition programme** to reduce fuel consumption and enhance sustainability.
- 2008** Became a subsidiary of the **Roads and Transport Authority (RTA)**.
- 2012** **Introduced** limousine services.
- 2015** Expanded operations with **school bus transport** services.

Integration and Service Diversification

2007-2015

- 2022** Entered **last-mile delivery market** with new bike fleet.
- 2023** Ownership transferred from RTA to **Dubai Investment Fund** ahead of IPO; successfully listed on DFM.

Strategic Growth and Market Leadership

2022-2023

- Doubled **airport taxi fleet**
- Launched new corporate and **ESG** strategy
- Formed strategic partnership with **Bolt**



2024